

ABDUL RAWOOF

Full Stack Developer

+91-7730043152 i.rawoof47@gmail.com [linkedin.com/in/md-abdul-rawoof-54a62a329](https://www.linkedin.com/in/md-abdul-rawoof-54a62a329) www.rawoof.site

Hyderabad, India <https://github.com/rawoof47/ecommerce-app>

SUMMARY

Versatile Full Stack Developer with over two years of experience in designing and building scalable, high-performance web applications. Proficient in both frontend and backend technologies, I specialize in crafting seamless user experiences, optimizing system efficiency, and developing robust, scalable solutions. Passionate about continuous learning and staying ahead of industry trends, I actively explore emerging technologies to enhance efficiency, engagement, and innovation. With a strong problem-solving mindset and a hands-on approach to development, I thrive in fast-paced environments, tackling complex challenges and delivering impactful, user-centric applications.

EXPERIENCE

Full Stack Developer

IndStack IT Consulting Pvt Ltd

04/2022 - Present Hyderabad, India

- Spearheading the development of responsive, user-centric web interfaces using HTML, CSS, and JavaScript, leading to higher user engagement rates.
- Streamlining backend processes by developing robust server-side applications with Express.js and Sails.js.
- Optimizing MySQL databases, enhancing data retrieval times and improving overall system performance by 30%.
- Collaborating with cross-functional teams, driving innovative solutions to complex technical challenges.
- Playing a pivotal role in ensuring scalability and high availability across all applications.

Customer Service Representative

Sykes

12/2020 - 03/2022 Hyderabad, India

- Responding to customer questions via phone, email, or chat about products, services, billing, or technical support.
- Addressing customer complaints, troubleshooting issues, and ensuring problems are resolved efficiently.
- Assisting customers with placing, tracking, or modifying orders.

Customer Service Representative

Karvy

01/2019 - 03/2020 Hyderabad, India

- Documenting customer interactions and maintaining accurate records of communications, transactions, and issues resolved.
- Cultivating strong customer relationships through empathy, patience, and a proactive approach to solving issues.
- Following company guidelines, scripts, and policies to ensure consistency in service.

EDUCATION

B.Tech. Mechanical Engineering.

Lords Institute of Engineering and Technology

📅 2015 - 2019 📍 Hyderabad, India

Intermediate

Sultan-ul-Uloom College

📅 2013 - 2015 📍 Hyderabad, India

SSC

Iqra High School

📅 2012 - 2013 📍 Hyderabad, India

SKILLS



STRENGTHS



Experience-driven developer

Over one year delivering high-performance web applications.



User experience optimization

Skilled in optimizing user experiences and driving efficiency.



Problem-Solving Skills:

Strong ability to troubleshoot and resolve issues at all levels of the application stack.



Full stack proficiency

Proficient in scalable frontend and backend technologies.